

WILL SPENDING MY CAMPSIE CASH POINTS AFFECT MY QUALIFICATION POINTS?

No. Members are encouraged to use their Campsie Cash Points throughout the venue. Spending your points will not affect your qualification at any time.

The qualification points for a level is a total of your points earned excluding promotions points won or awarded.

HOW DO I FIND OUT HOW MANY QUALIFICATION POINTS I HAVE?

Members can approach the Gaming Operations Manager or Team Leader to enquire about the number of points they have earned at any time, and the points required to remain in the same level or move up to receive more benefits.

HOW LONG DO MY POINTS STAY IN MY ACCOUNT?

All Campsie cash points will expire each year on December 31, with the exception of Platinum level members.

HOW DO I KNOW WHICH LEVEL I AM IN?

When you have your membership card swiped by a staff member when making a purchase, your level will show on the till screen and the staff member can advise you of your level.

CAN I MOVE UP A LEVEL ANYTIME?

Levels will be reviewed each month and members will be moved between levels according to their qualification points earned in the prior six (6) month period.

A member can move up to the next level by the 15th of the month or first working day after the 15th and remain in that level for the remainder of the qualification period, providing the required number of qualification points have been earned.

CAN I STILL TRANSFER MY POINTS ONTO THE PHOENIX REWARDS PROGRAM

Yes. You may transfer your Campsie Cash onto the Phoenix rewards program using the Phoenix rewards kiosk. This will not affect your qualification points.

WHEN DO I DROP A LEVEL?

Each member's eligibility is reviewed on a six (6) month basis. Between these months your level will be maintained and you will not be moved into a lower level.

WHAT ARE MY POINTS WORTH AND WHAT IS MY MINIMUM SPEND ON REDEMPTIONS?

One Campsie Cash point equals one cent in value ie. 1 pt = \$0.01.

The minimum points redemption for internal use is one (1) point (\$0.01) and for the Phoenix Rewards is one thousand (1,000) points (\$10.00)

** For full terms and conditions please see our reception staff. Player Activity Statements available on request. Is gambling a problem for you? G-Line (NSW) is a confidential, anonymous and free counseling service. Freecall 1800 633 635.



PHOENIX

Loyalty Program

CAMPSIE RSL

The Phoenix Loyalty Program is a tiered members' rewards program designed to reward the members of Campsie RSL Club. Entry into each level is based on points earned at the Club.

WHERE CAN I EARN POINTS?

Use your membership card to earn points on purchases at:

- Char's Bar & Grill Bistro/Restaurant
- All bars
- Much more

WHERE CAN I SPEND MY POINTS?*

Use your membership card to spend points at:

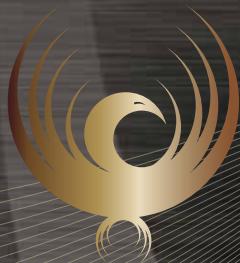
- Phoenix rewards kiosk
- Char's Bar & Grill Bistro/Restaurant
- All bars
- Showcase

*Conditions apply

**Minimum redemption rates apply




PHOENIX LOYALTY PROGRAM LEVELS

LEVEL	PHOENIX LOYALTY PROGRAM QUALIFICATION POINTS (6 months qualification)
PLATINUM	10,000 + points
SILVER	4,500 – 9,999 points
BRONZE	0 – 4,499 points



where loyalty has its rewards

BENEFITS

	 PLATINUM	 SILVER	 BRONZE
Earn points across the venue	✓	✓	✓
Hospitality beverage special menu	✓		
Hospitality Catering Account	✓		
Birthday Offer	\$40	\$10	\$1000 cash draw
No Campsie Cash Points Expiry	✓		
Phoenix Rewards Program	✓	✓	✓
Selected invitations to special events and promotions	✓	✓	✓
Selected additional offers as determined by the Club	✓	✓	✓

FREQUENTLY ASKED QUESTIONS

HOW DO I GET INTO A LEVEL?

Simply use your Campsie RSL membership card anywhere in the club as you earn Campsie Cash and Qualification Points. The more you use your card, the more points you will earn.

CAN I SPEND MY QUALIFICATION POINTS?

No, members are only able to spend their Campsie Cash points. Qualification points is the running tally of points used to calculate which level you are in.